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1 Pre-Event Tests and checks

Hopin recommends the following checks before attending the event. Please disconnect from work VPN for these tests and for attending the event.

1.1 Speed Test

https://www.speedtest.net/

1.2 Pre-Event Check

Hopin: Pre-Event Check

Should any issues be encountered during the pre-event check, here is the link to the hopin *Quick Troubleshooting Reference Guide*.

2 All Attendees

2.1 Have a hopin account

2.1.1 Receive email from 2021 PDD Organizer with link to event Select link in the email

2.1.2 2021 itSMF Canada PDD Event



Booths

Speakers

ITSM - Building for the Future is the theme of this year's itSMF Canada's Professional Development and Workshop Days. Our program is content rich and comprehensive - 4 tracks (Service Management Evolution, Digital Transformation, People and Change, Innovation) - covering a vast variety of topics from across the Service Management spectrum. New to this year's program is a Panel Discussion on "How do you explain IT Service Management to your internal clients?"

Schedule

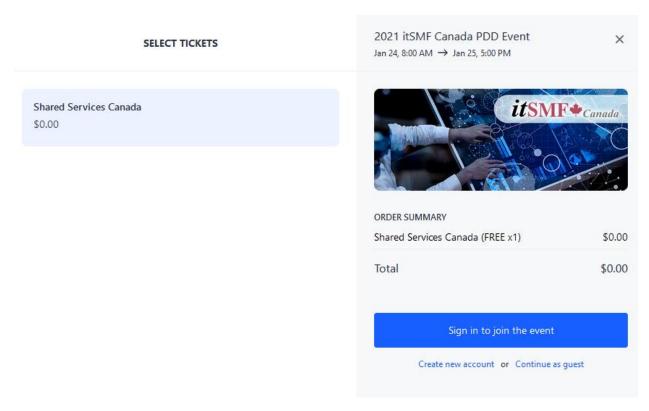


2.1.3 Join event

Description

Select "Join Event" to register for the event.

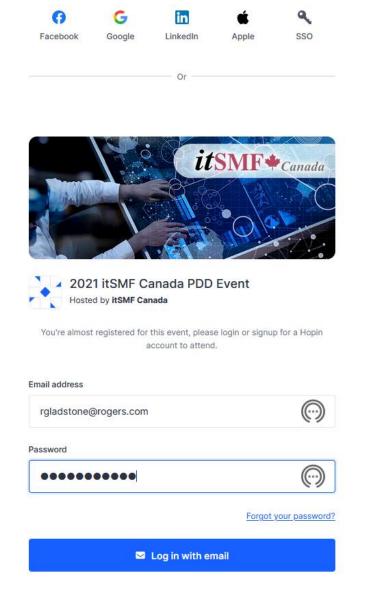
Sponsors



Select "Sign in to join the event"

Enter your **hopin** account information that you previously entered.

Sign in to access your account. Not registered? Create an account



Select "Log in with email"

SELECT TICKETS

2021 itSMF Canada PDD Event Jan 24, 8:00 AM \rightarrow Jan 25, 5:00 PM

×

\$0.00

Signed in as rgladstone@rogers.com Not you?

Shared Services Canada \$0.00



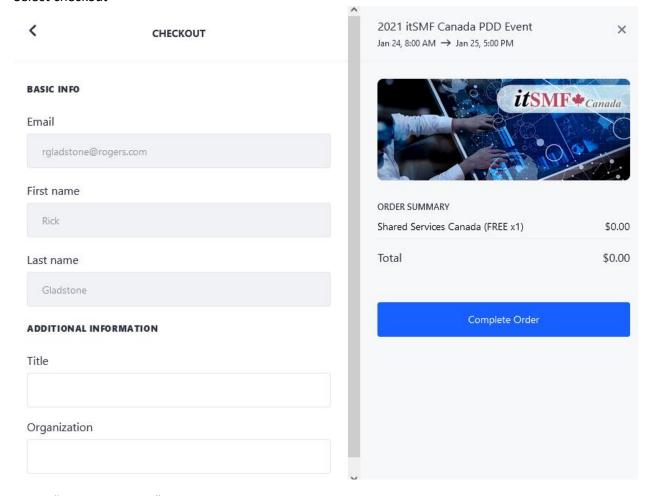
ORDER SUMMARY

Shared Services Canada (FREE x1)

Total \$0.00

Checkout

Select checkout



select "Complete Order"



2.1.4 Receive email that you are registered for the event

You will receive an email indicating you are registered for the 2021 PDD Event

Please complete your hopin profile by selecting the link at the top of the Event page:

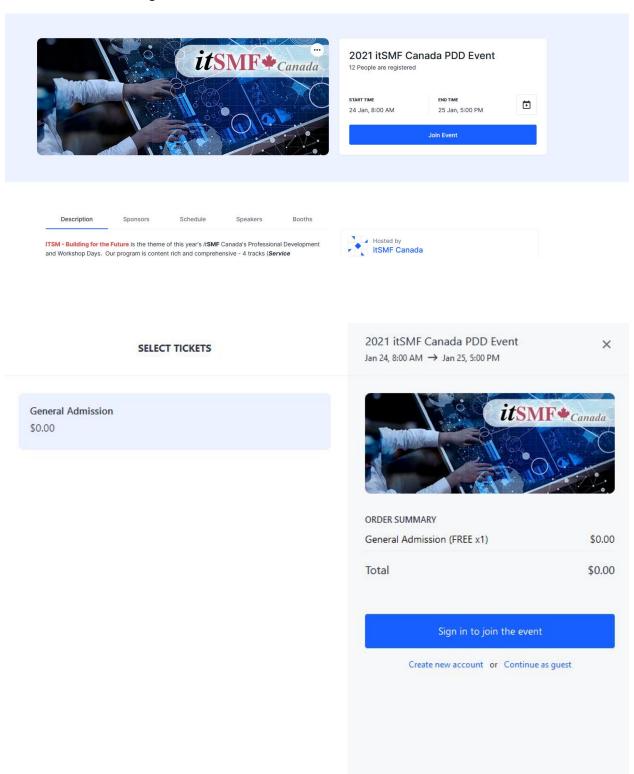
Event starting in 8 weeks 1 day

In the meantime you can create your profile.

You will receive emails on the upcoming PDD event. Keep the hopin link handy in order to join the event on January 24th and 25th.

- 2.2 Do not have a hopin account
- 2.2.1 Receive email from 2021 PDD Organizer with link to event Select link in the email
- 2.2.2 2021 itSMF Canada PDD Event

Select "Join Event" to register for the event.



2.2.3 Create a hopin account Select the "Create new account"



Welcome back!

Sign in to access your account.

Not registered? Create an account



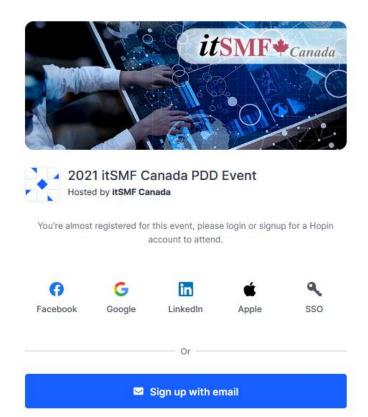


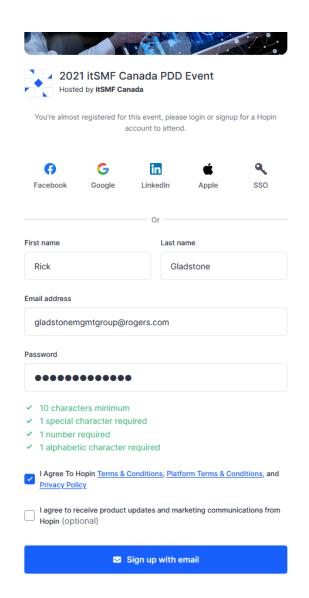


You're almost registered for this event, please login or signup for a Hopin account to attend.

Sign up to get started

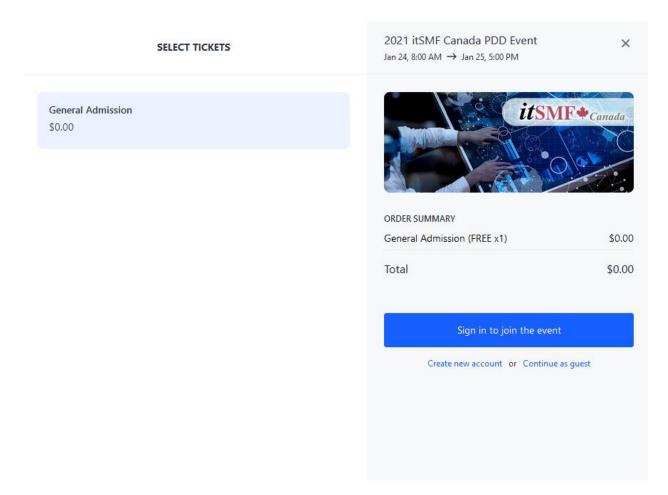
Already registered? Log in



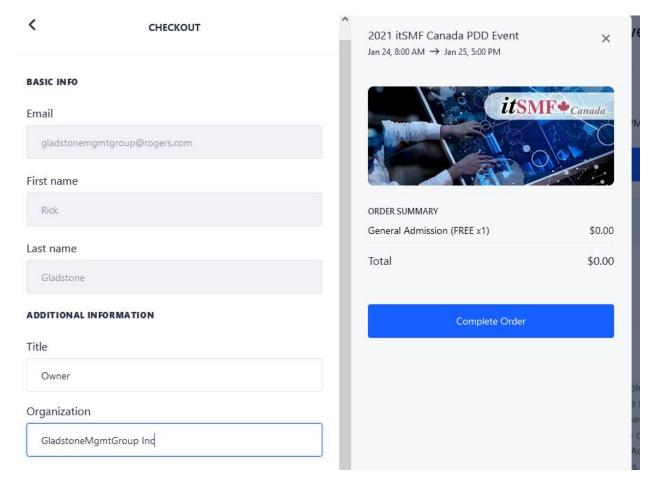


2.2.4 Join event

Select "Join Event" to register for the event.



Select "Sign in to join the event".



Select "Complete Order"

2.2.5 Receive email that you are registered for the event

You will receive an email indicating you are registered for the 2021 PDD Event.

Please complete your hopin profile by selecting the link at the top of the Event page:



You will receive emails on the upcoming PDD event. Keep the hopin link handy in order to join the event on January 24th and 25th.